

Follow Us!

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SURS Terms of Use

SURS welcomes you and your comments!

SURS encourages civil and transparent dialogue on our social media pages. In order to serve our customers well, we monitor and evaluate all conversations, and supply timely and accurate information. All comments are screened to ensure they comply with our social media terms of Use. The following types of submissions will be removed:

- Advertising and solicitation
- Explicit, graphic or obscene comments
- Discriminatory comments or personal attacks of any kind
- Comments unrelated to SURS, pensions, or retirement security
- Inflammatory comments intended to harm the reputation of SURS
- Information pertaining to a specific member
- Infringement of copyrights or trademarks

SURS recognizes the web is a 24/7 medium, and your comments are welcome at any time. However, SURS will review comments only during regular business hours Monday through Friday.

SURS takes the security and confidentiality of our member information seriously. Therefore, SURS will not discuss member-specific information via social media. For member-specific questions, contact SURS at 800-275-7877, Monday, Tuesday, Wednesday and Friday from 8:00 a.m. until 4:30 p.m., and Thursday from 9:00 am until 4:30 pm, or send a Secure Webmail Message through the SURS Member Website.

To protect your privacy, please do not include information (e.g., your email address, home address, phone number, member ID number or social security number) that may identify you in the text of your comments.

While we make every attempt to ensure the information provided on this website is reliable, human or technical errors may occur. SURS is not responsible for any errors resulting from our social media pages. This applies to links to other websites. The inclusion of links on our social media pages does not constitute endorsement of information or opinions of other organizations. SURS does not guarantee the accuracy, completeness or timeliness of social media information.

If there is a conflict between the information provided on our social media pages and the laws and regulations governing SURS, any decisions will be based on the law and not the information on this website. These Terms of Use are subject to modification.

Source URL: <https://www.surs.org/follow-us>

Links

[1] <https://twitter.com/SURSoFI>

[2] <http://facebook.com/sursofil>

[3] <https://vimeo.com/surs>